



# Rave FINANCIAL.

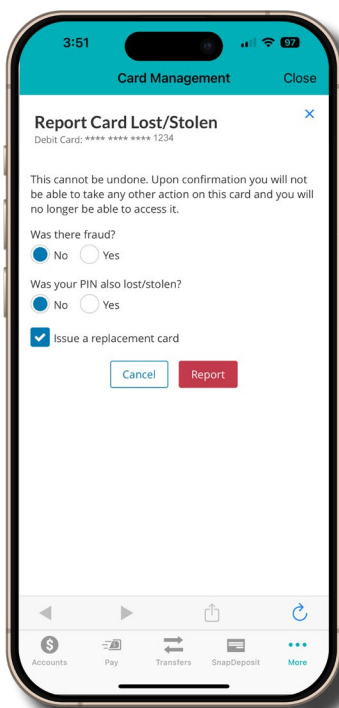
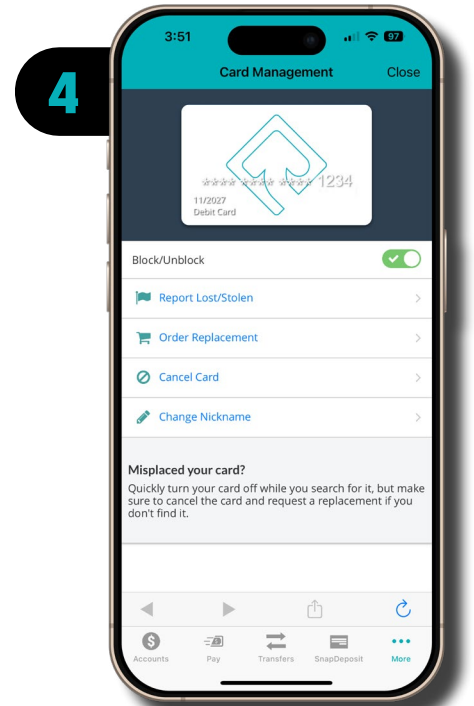
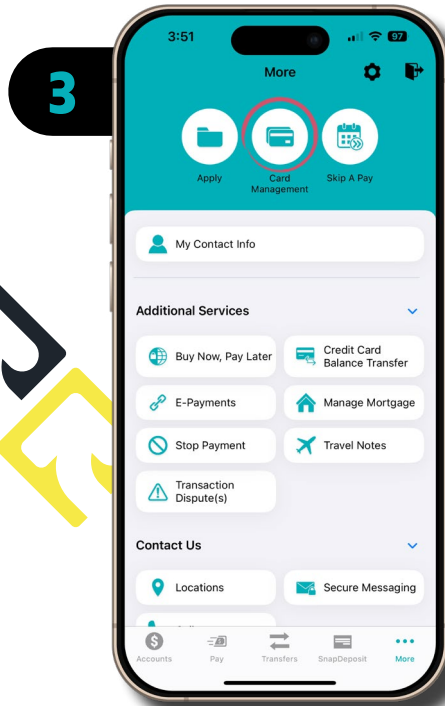
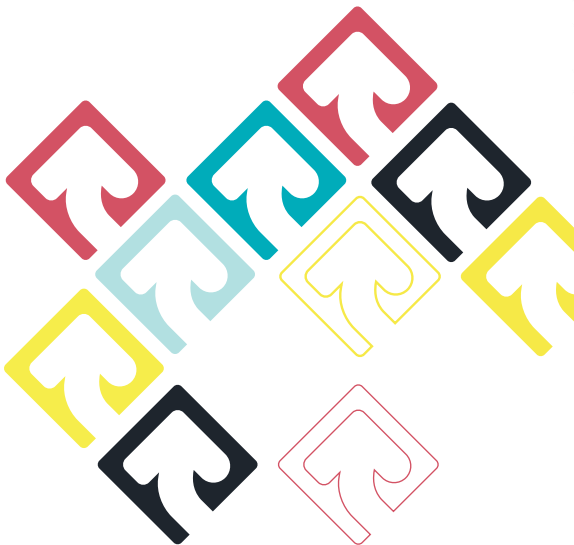
## Card Management +

## Travel Notes



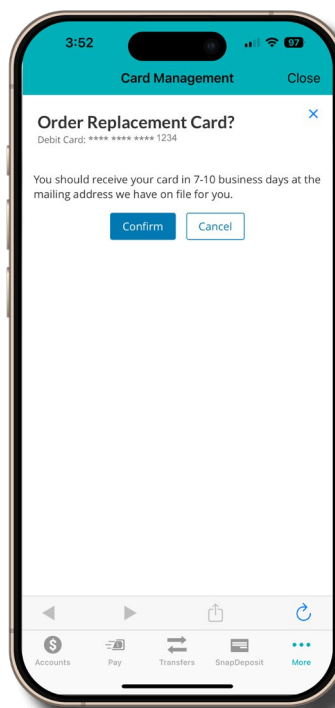
# Card Management on Mobile Phone

1. Open the **Rave Financial App** and **login** to your account.
2. At the far bottom right of the screen, **tap "More"** (...).
3. At the top of the screen, tap **"Card Management"**.
4. Next, you will see a screen featuring a digital rendering of your card, an option to block or unblock your card, and four additional options:
  - **Report Lost/Stolen**
  - **Order Replacement**
  - **Cancel Card**
  - **Change Nickname**



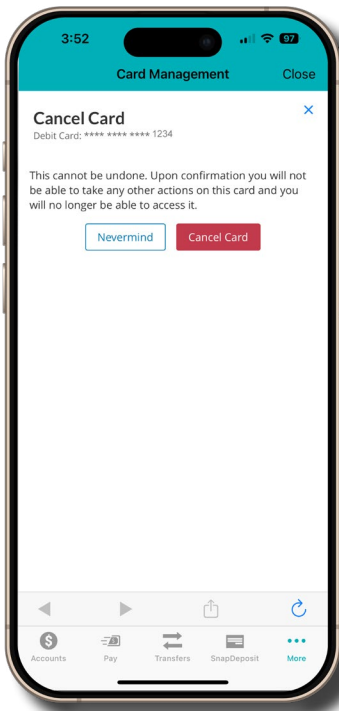
## Report Lost/Stolen

To report your card lost or stolen, select **"Report Lost/Stolen"** from the menu options. When prompted, indicate whether there was fraud, if your PIN was also stolen, and if you need a replacement card. After answering, click the "Report" button.



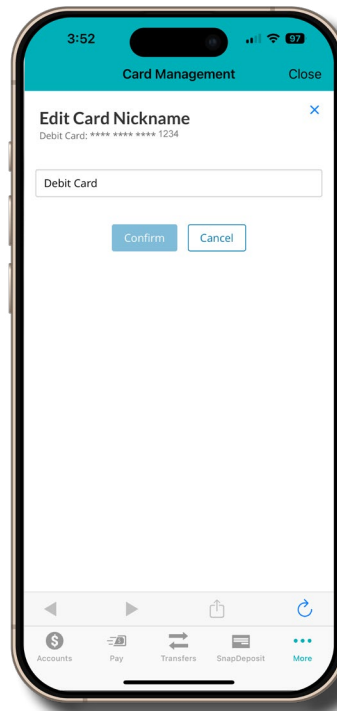
## Order Replacement

To order a replacement card, select **"Order Replacement"** from the menu. Click "Confirm" in the pop-up window. Your new card will arrive at the mailing address we have on file for you within 7-10 business days.



### Cancel Card

To cancel your card, select "**Cancel Card**" from the menu options. A pop-up window will appear warning you that this action cannot be undone, and after clicking "Cancel Card," you will no longer be able to access it.

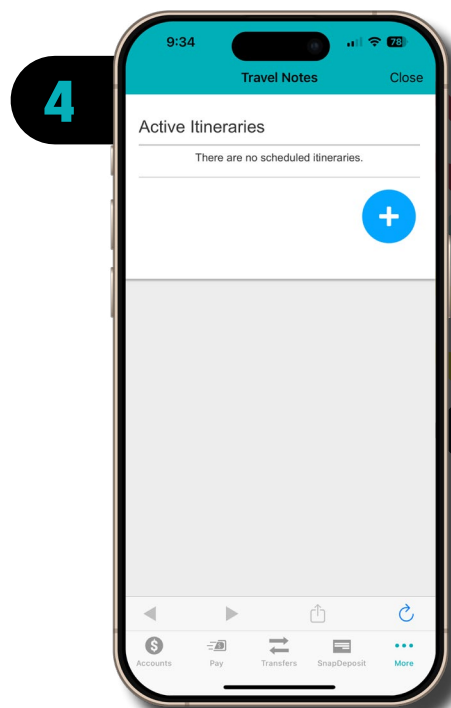
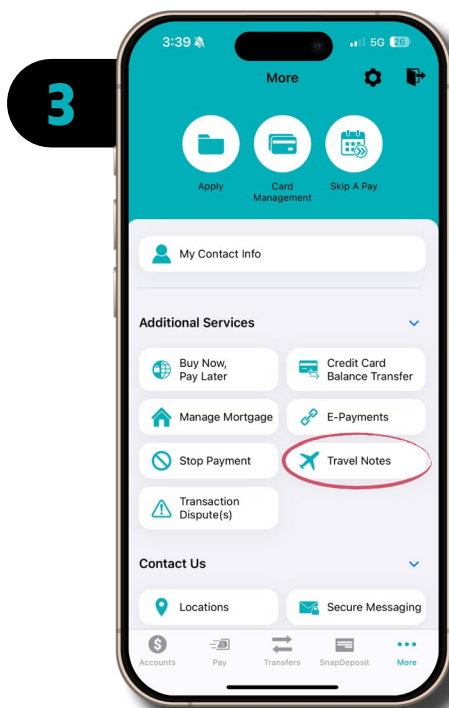


### Change Nickname

To change the nickname of your card, select "**Change Nickname**" from the menu, enter the new nickname for your card, and click "Confirm."

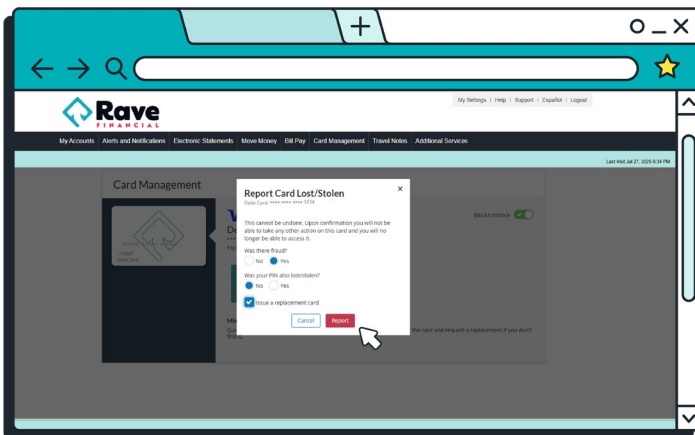
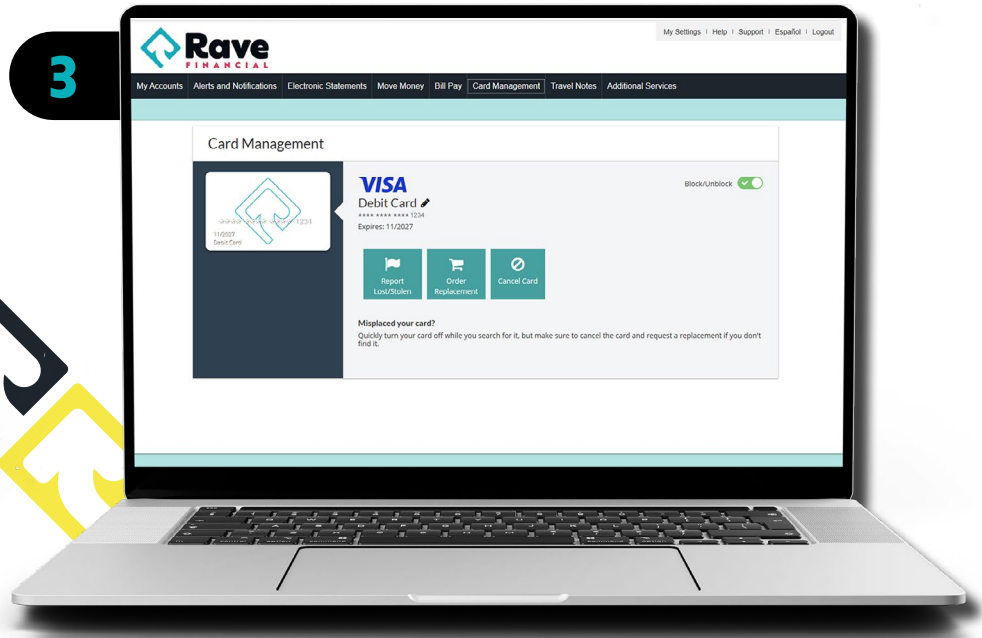
## Travel Notes on Mobile Phone

1. Open the **Rave Financial App** and **login** to your account.
2. At the far bottom right of the screen, **tap "More"** (...).
3. Tap "**Travel Notes**" in the second column.
4. Any active itineraries will appear. **Add an itinerary by tapping the blue plus sign icon.**
5. Enter the **dates you'll be traveling**, your **destination(s)**, select which card you'll be traveling with, and click "**Save.**"



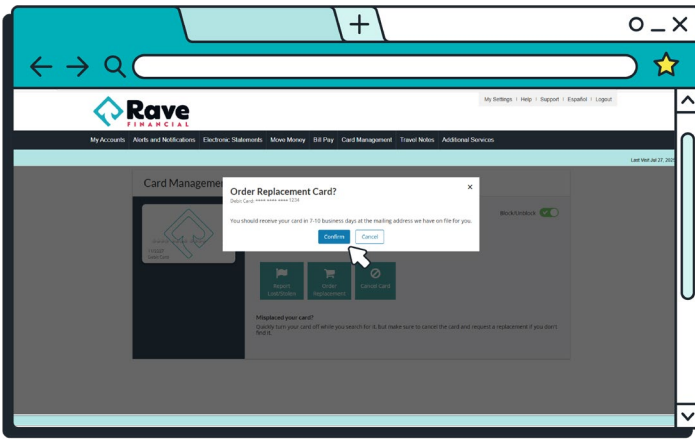
# Card Management on Desktop

1. Visit [www.bankwithrave.com](http://www.bankwithrave.com) and click "**Login**" in the upper right corner.
2. Navigate to "**Card Management**" at the top of the page
3. Next, you will see a screen featuring a digital rendering of your card, an option to block or unblock your card, and four additional options:
  - **Report Lost/Stolen**
  - **Order Replacement**
  - **Cancel Card**
  - **Change Nickname**



## Report Lost/Stolen

To report your card lost or stolen, select "**Report Lost/Stolen**" from the menu options. When prompted, indicate whether there was fraud, if your PIN was also stolen, and if you need a replacement card. Click "Report".

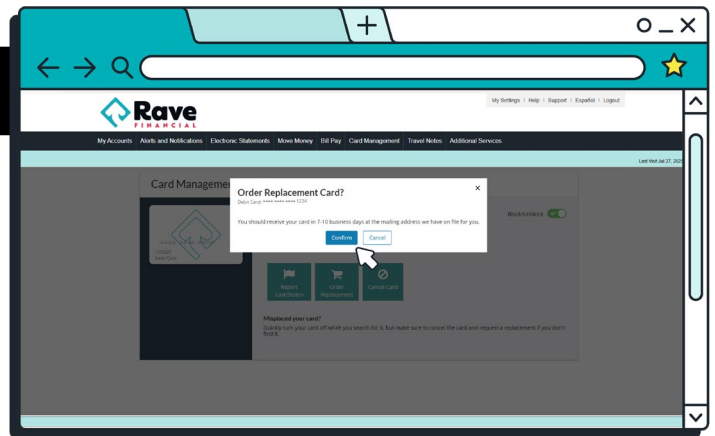


## Order Replacement

To order a replacement card, select "**Order Replacement**" from the menu. Click "Confirm" in the pop-up window. Your new card will arrive at the mailing address we have on file for you within 7-10 business days.

## Cancel Card

To cancel your card, select "**Cancel Card**" from the menu options. A pop-up window will appear warning you that this action cannot be undone, and after clicking "Cancel Card," you will no longer be able to access it.



# Travel Notes on Desktop

1. Visit [www.bankwithrave.com](http://www.bankwithrave.com) and click "**Login**" in the upper right corner.
2. Click "**Travel Notes**" at the top.
3. Any active itineraries will appear. **Add an itinerary by tapping the blue plus sign.**
4. Enter the **dates you'll be traveling**, your **destination(s)**, select which card you'll be traveling with, and click "**Save**."

4

